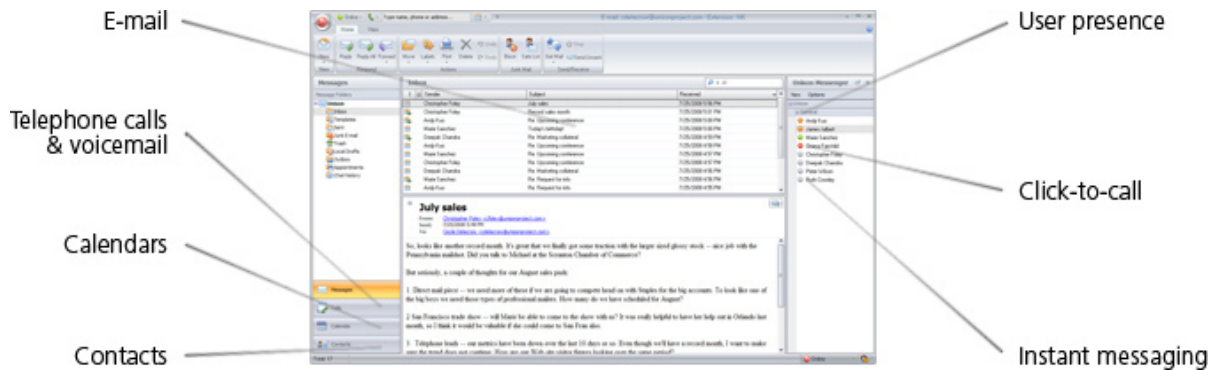


Unison is a new approach to business communication, which eliminates the need to purchase, manage and use multiple applications and systems. Instead, Unison offers both end-users and IT staff an all-in-one ‘unified communications’ solution which incorporates the following features and functionality in one application:



### Unison Desktop

Unison Desktop is a ‘unified inbox’. It combines all e-mail, phone calls, voicemail and instant messaging in one simple, familiar interface, including click-to-call and voicemail via e-mail features

### Unison Server

Unison Server powers Unison Desktop. It runs on Linux and replaces PBX and e-mail systems – such as Microsoft Exchange or OCS – as well as other instant messaging, calendar and directory servers

**Telephony** A built-in call center-class IP-PBX includes ‘big-business’ features such as voicemail, auto-attendant, call distribution (‘hunt’) groups and VoIP call routing. Users enjoy full control of phone system features directly from their desktops – so they can forward, park, record or send calls to voicemail directly from Unison Desktop

**E-mail** E-mails at one or more domains, with anti-spam, anti-virus, mobile device access and mail rules

**Instant messaging** Real-time chat between colleagues with a history of all staff members’ conversations. Unison also integrates with outside users of popular chat systems, including GoogleTalk, ICQ, MSN Messenger, Jabber and more

**Presence** User status awareness (online, busy, away, on the phone) in real time

**Calendars** A calendar for each employee that syncs with the central Unison Server and allows group scheduling based on the availability of colleagues

**Contacts and Directory** Centralized staff directory with access rights, which allows administrators to have control over system access and information settings

**Unison makes organizations more efficient by...****✓ Saving time with a 'unified mailbox':**

- Provides a seamless experience for business communication by integrating e-mail, telephone calls, voicemail and instant messaging in one simple interface
- Presents users with the same data and functionality at any Unison-enabled computer
- Offers fully-functional offline capabilities
- Grants e-mail access from mobile devices or most e-mail desktop applications (including Outlook, Thunderbird, Outlook Express, etc.)
- Stores searchable e-mail, call and chat history at a centralized location

**✓ Improving communication and connectivity:**

- Provides availability and online status for everyone reducing time wasted on 'phone/e-mail tag' and speeding up tasks and projects
- Offers users a choice of most appropriate medium – e-mail, voice or IM – instead of a guessing game
- Enables more rapid response time and decision-making ability
- Simplifies inter-office communication and connectivity, regardless of location, to improve teamwork
- Allows click-to-call functionality and voicemail delivery as an attachment
- Places organizations at the cutting edge of technology by providing frequent updates and releases

**✓ Empowering users with 'anywhere telephony':**

- Creates seamless mobility by integrating mobile, home or any other phone into the communications infrastructure
- Provides access to a 'soft phone' as a business line, enabling any computer with full office capability

**Unison cuts costs by...****✓ Reducing system ownership costs:**

- Lowers hardware costs by integrating all communications (telephone, voicemail, e-mail, IM) into just one efficient server
- Takes as little as 30 minutes to install and configure the system
- Simplifies day-to-day management with only 15 minutes of maintenance per week
- Centralizes administration and troubleshooting
- Eliminates the need to purchase or lease a PBX system

**✓ Cutting telephony costs:**

- Deploys an IP-PBX, eliminating the cost of internal telephone calls and allowing the use of VoIP for long distance and international calls – with significant savings over PSTN rates
- Reduces number of incoming telco lines
- Eliminates extension re-patching and phone wiring
- Turns any phone (e.g. a hotel line or temporary space) into an 'office line', minimizing phone call costs
- Enables smart forwarding to eliminate international roaming charges

**✓ Reducing operating expenses:**

- Eliminates many office expenses by enabling effective virtual team environment
- Saves on travel spending by providing convenient inter-office communications, which reduces the need for in-person meetings
- Increases users' productivity by eliminating frustration through collaboration